



Connecting People with Technology

Benton County Data Processing Manages Email Efficiently



Company Profile

Benton County Data Processing provides a full complement of services and programs to the 25,000 citizens and the 14 municipalities in the county. Their partnership began with Erb's over 10 years ago.

Situation

All Benton County office staff spent productive time each day opening offensive and annoying emails that were unrelated to office needs and a waste of time. Roger Witt, the network administrator, was also spending a large portion of his time fielding complaints from users about these emails, which he says are "good breeding grounds for viruses."

Solution

DoubleCheck E-mail Manager with McAfee Antivirus is a gateway email appliance that checks every email for spam and viruses and stops them before they reach the mail server. Customized reports track statistics for total email traffic, spam, viruses, deleted messages, email logs, top spam senders and others. "After installing, moni-

toring, and fine-tuning our email usage to a point that was 'user friendly' I found that our email usage was at least 30% higher than what I had anticipated," said Witt.

Results

"A newly created quarantine file now receives approximately 30% of our emails before they even get to our exchange server," said Witt. "And most amazing of all, approximately 140-160 emails are being denied each day."

"The DoubleCheck product makes your job and life a whole lot better, no matter how many users you have. The manageability within DoubleCheck allows me to tailor it to our needs, which has been very useful."

"The results were well beyond my expectations."

*-Roger Witt
Network Administrator*

"The results were well beyond my expectations," said Roger. "Using the cost savings calculator for department heads alone was more than enough to justify the cost...and Erb's will work to make all of your needs a workable, affordable and most of all, a pleasant task to accomplish."



passion
integrity
reliability