



Block Agreements

Block agreements are prepayment of any technical service. You choose the agreement amount- the larger the block amount, the better the rate you receive. This, in turn, helps you better control your expenses and overall budget.

When a service request is made, a certified technician is dispatched to your location on a priority basis at a reduced labor rate.

Use your block agreement to:

- Pay for labor or products
- Pay for service including: printer sweeps, maintenance agreements or a technology assessment

Benefits

- Priority Response
- You receive one monthly report with a summary of all activity billed to your block agreement
- Reduces equipment downtime
- Services performed by vendor-trained and certified technicians
- Detailed documentation of the service
- Single point of contact



trust
reliability
partnership