



Connecting People with Technology

Voice Networking & Telephony Solutions

Telephones aren't what they used to be. Telecommunications now goes beyond a simple telephone system to include features such as voice mail, unified messaging, automated attendants and voice response units that can integrate with existing systems to enhance productivity. The more they do, the more complex they are. It can be challenging to choose a solution made for you. Whether you are looking to enhance customer service or increase productivity, Erb's has a communications system to fit your needs.

Traditional Digital Telephone System



- Features include:**
- High-quality voice mail
 - Live call recording
 - Audio Help and Programming
 - Automated call distribution (ACD)
 - Visually Integrated Phones (VIP)
 - Advanced Caller ID
 - Exclusive Esi-Dex speed-dialer
 - Grows when you are ready

No matter which solution you choose, both lower costs, increase return on investment and increase employee productivity. **Contact Bill Ingels at 319.364.5159 or bingels@erbs.com today for more information.**

IP Telephony Voice Over Your Network Technology



Premier Certified Partner

- Features include:**
- Deploy data and voice capabilities in a single, integrated routing platform
 - Multi-site Transparency
 - Integrated Voice mail
 - Unified Messaging
 - Call Center Applications
 - Telephone Set Mobility

"Recommendations generally come as a result of a job well done. That covers a lot of ground from the sales process, through installation and follow up. Everyone we dealt with at Erb's did a really great job!"

-Lois Smith
Executive Administrator
Bradley & Riley PC



value
trust
reliability