



Connecting People with Technology

Printer Sweep Services

Scheduling a printer sweep twice a year will keep your printers running at optimal performance. A printer sweep is a proactive maintenance program that reduces the cost of printer services and improves the quality of printed documents.

A scheduled preventative service check for black and color laser printers and dot matrix printers includes cleaning the paper path, reconditioning all rollers and performing necessary adjustments and lubrication.



Services include

- Complete database of printer inventory
- Convenient printer supply ordering, at your request
- Scheduled with a vendor-trained and certified technician
- Update to database after printer sweep is performed, and presentation of updates and recommendations

Keep your printers up and running, enroll today!

Benefits

- Reduces printer downtime
- Reduces overall printer maintenance costs
- Improves print quality
- Extends useful life of printers
- Reduces Total Cost of Ownership (TCO)
- No additional labor charges will be billed for installation of parts that were recommended as a result of the preventative maintenance check. (Parts must be purchased from Erb's and installed within 60 days of service).
- Provides service for existing Lexmark and HP printer contracts

Supplies

We are proud to offer the convenience of ordering printing supplies online. After an initial set-up period to customize your product catalog specific to your company's supply needs, you may order your printing supplies from the comfort of your own office chair, any time of day that works for you! (Additional charges apply for drop shipments). Call our office for more information regarding this free, online ordering service!

Supplies available online include:

- toner
- ribbon
- drum kits
- maintenance kits
- dictation



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